# **PRIVACY POLICY**

Last Updated: September 2018

Nu Mark LLC operates www.markten.com. We at Nu Mark LLC respect your concerns about privacy. This Online Privacy Notice applies to personal information we collect on this website (the "Site").

This Online Privacy Notice describes the types of personal information we collect on the Site, how we may use the information, with whom we may share it and the choices available to you regarding our use of the information. We also describe the measures we take to safeguard the information and tell you how to contact us about our privacy practices.

# INFORMATION WE COLLECT

We may obtain certain personal information (such as name and other contact details) when you choose to provide them through our Site. The types of personal information we may collect include:

- Contact information, such as your name, postal address, e-mail address and telephone number;
- date of birth;
- username and password;
- personal information in content you provide on our Site (such as text you submit in a chat window on the Site);
- payment information, such as payment card details.

In addition, when you visit our Site, your browser will automatically provide certain information to us. The information we collect in this manner includes IP address, browser characteristics, device characteristics, operating system, language preferences, referring URLs, information on actions taken on our site, dates and times of website visits, and other technical information.

We may also collect certain information by automated means, such as cookies and web beacons. A "cookie" is a text file that websites send to a visitor's computer or other Internet-connected device to uniquely identify the visitor's browser or to store information or settings in the browser. A "web beacon," also known as an Internet tag, pixel tag or clear GIF, links web pages to web servers and their cookies and may be used to transmit information collected through cookies back to a web server. Through these automated collection methods, we obtain "clickstream data," which is a log of content on which a visitor clicks while browsing a website. As the visitor clicks through the website, a record of the action may be collected and stored. If you wish to disable the storage of cookies on your computer, you may do so using the settings on your browser or device. Please note, however, that without cookies you may not be able to use all of the features of our Site. For more information on deleting or controlling cookies, visit <u>www.aboutcookies.org</u>.

# HOW WE USE THE INFORMATION WE COLLECT

- Create and manage your account;
- conduct the transaction you request;
- offer and provide products and services to you;
- communicate with you about our products and services (including via social media);
- administer your participation in special events, programs, surveys, contests, sweepstakes, and other offers or promotions (if you have not opted out of receiving such information);
- display content on our Site, such as stories, product reviews and photos;
- respond to and communicate with you about your requests, questions and comments;
- process claims we receive in connection with our products and services;
- operate, evaluate and improve our business (including developing new products and services; managing our communications; determining the effectiveness of our sales, marketing and advertising; analyzing and enhancing our products, services and Site; and performing accounting, auditing, billing, reconciliation and collection activities);
- perform data analyses and other processing (including market and consumer research, trend analysis, financial analysis, anonymization, encryption or tokenization of personal information);
- protect against, identify and prevent fraud and other criminal activity, claims and other liabilities; and
- comply with and enforce applicable legal requirements, relevant industry standards and our policies.

In addition, we use information collected online through cookies, web beacons and other automated means for purposes such as (i) customizing our users' visits to our Site, (ii) delivering content (including advertising) tailored to our users' interests and the manner in which our users browse our Site, and (iii) managing our business. We also use this information to help diagnose technical and service problems, administer our Site, identify users of our Site, and gather demographic information about our users. We use clickstream data to determine how much time users spend on web pages of our Site, how users navigate through our Site, and how we may tailor our Site to better meet the needs of our users.

We also may use the information we obtain about you in other ways for which we provide specific notice at the time of collection.

# ONLINE TRACKING

We may use third-party web analytics services on our Site, such as those of Google Analytics. The analytics providers that administer these services use technologies such as cookies, web server logs and web beacons to help us analyze how visitors use the Site. The information collected through these means (including IP address) is disclosed to these analytics providers, who use the information to evaluate use of the Site. To learn more about Google Analytics and how to opt out, please visit <u>www.google.com/analytics/learn/privacy.html</u>.

We and third parties may also collect information about your online activities over time and across multiple sites or services for use in providing you with advertising tailored to your individual interests. This is sometimes referred to as online behavioral advertising.

We and third parties track your online activities through automated means, including through the use of cookies, web server logs, web beacons, and other technologies. The information collected includes the pages or advertisements you view and the actions you take online. This data collection takes place both on our Site and on third-party websites. Third parties may also combine information collected online with information collected offline. In addition to helping us better target our advertising, the use of these tracking tools helps us improve our platforms and user experience and track the effectiveness of our marketing efforts.

Your browser may give you the ability to control cookies or other tracking tools. How you do so depends on the type of cookie. For more information on controlling cookies, visit <u>www.aboutcookies.org</u>.

Some browsers have "do not track" features that allow you to tell a website not to track you. These features are not all uniform. We do not currently respond to those signals.

You can opt-out of online behavioral advertising. The Self-Regulatory Program for Online Behavioral Advertising program provides consumers with the ability to opt-out of having their online behavior recorded and used for advertising purposes. To opt out of having your online behavior collected for advertising purposes, click <u>here</u>.

If you block cookies, certain features on our sites may not work. Certain choices you make are both browser and device-specific. If you block or reject cookies, not all of the tracking described here will stop.

#### INFORMATION WE SHARE

We do not sell or otherwise share personal information about you, except as described in this Online Privacy Notice. When you post a product review on our Site, we may publish your name on the Site with your review or repost your name and review on other websites.

We share the personal information we obtain with third parties who perform services on our behalf. These third parties may include mail houses and payment processors that process and fulfill your orders. These third parties are not authorized by us to use or disclose the information except as necessary to perform services on our behalf or comply with legal requirements. We also may share the personal information we obtain with marketing affiliates and service providers who help us market our products to consumers and drive traffic to our Site or provide other marketing or related services. In addition, we may share personal information with certain of our corporate affiliates, who may use the information on our behalf or for their own purposes.

We also may disclose information about you (i) if we are required to do so by law, regulation or legal process (such as a court order or subpoena), (ii) in response to requests by government agencies, such as law enforcement authorities, (iii) for the purpose of or in connection with legal proceedings, or otherwise for the purpose of establishing, exercising or defending our legal rights, or (iv) when we believe disclosure is necessary or appropriate to prevent physical harm or financial loss or in connection with an investigation of suspected or actual illegal activity.

We reserve the right to transfer any information we have about you in the event we sell or transfer all or a portion of our business or assets (including in the event of a reorganization, dissolution or liquidation).

# YOUR OPTIONS

We offer you certain choices about how we communicate with you and what information we collect from you. To update your preferences, ask us to remove your information from our mailing lists or submit a request, please contact us as specified in the How To Contact Us section of this Online Privacy Notice.

# NOTICE TO CALIFORNIA RESIDENTS

Subject to certain limits under California Civil Code § 1798.83, California residents may ask us to provide them with (i) a list of certain categories of personal information that we have disclosed to third parties for their direct marketing purposes during the immediately preceding calendar year, and (ii) the identity of those third parties. To make this request, California residents may contact us as specified in the How To Contact Us section below.

# LINKS TO OTHER WEBSITES

Our Site may contain links to other websites for your convenience and information. These websites may be operated by companies not affiliated with Nu Mark. Linked websites may have their own privacy policies or notices, which we strongly suggest you review if you visit any linked websites. We are not responsible for the content of any websites that are not affiliated with Nu Mark, any use of those websites, or the privacy practices of those websites.

# HOW WE PROTECT PERSONAL INFORMATION

We maintain appropriate administrative, technical and physical safeguards designed to protect the personal information you provide against accidental, unlawful or unauthorized destruction, loss, alteration, access, disclosure or use.

# UPDATES TO OUR ONLINE PRIVACY NOTICE

This Online Privacy Notice may be updated periodically and without prior notice to you to reflect changes in our personal information practices. We will post a notice on our Site to notify you of any significant changes to our Online Privacy Notice, and indicate at the top of the notice when it was most recently updated.

# HOW TO CONTACT US

If you have any questions about this Online Privacy Notice, or if you would like us to update information we have about you or your preferences, please call <u>1-855-MARKTEN</u>.